## Appendix 2

## Summary of Operational Risk Matrix Scores after Controls and Mitigation "Residual risk"

As shown below the majority of operational risks on the risk register have been assessed as Medium

High/Medium/Low	Score	Number of Registers	% of Total Registers
High	12	7	
Total		7	3
Medium	9	13	
	8	11	
	6	52	
	4	48	
Total		124	63
Low	3	20	
	2	36	
	1	11	
Total		67	34
Total		198	

There are some risks that are common across many services e.g.

- Failure of a major supplier/contractor
- Failure to balance the budget
- Inability to recruit and retain key staff and skills
- Failure to comply with statutory duties
- Failure to comply with data protection regulations/breach of confidentiality